

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E31880

Employer : Comcast

Worksite : Comcast Call Center - Spokane Valley

Street : 2818 N Sullivan Rd

Jurisdiction : City of Spokane Valley

Participation : CTR

Status : Affected

Survey Type : Online

Response Rate : 52%

Survey Date : 11/9/2020

Non-Drive Alone & One-Way VMT Rates at this Worksite

Non-Drive Alone Rate : 81.2%

Drive Alone Rate : 18.8%

One-Way VMT per employee : 3.5

Average One-Way distance home to work : 13.6

Employees and Survey Response Information

Reported Total Employees at Worksite : 528

Surveys Distributed : 528

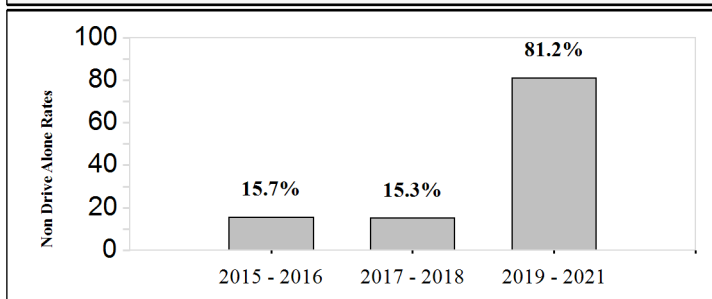
Surveys Returned : 276

Surveys Returned by CTR Affected* Employees : 247

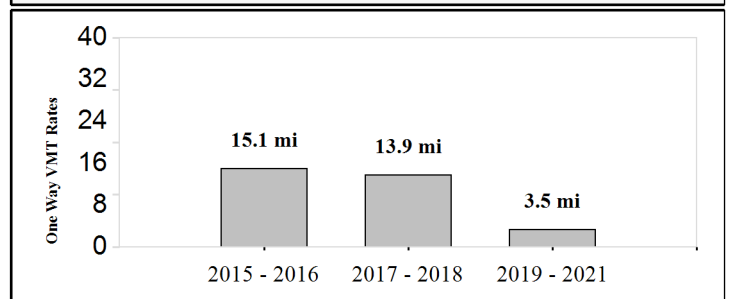
Total Estimated CTR Affected Employees at Worksite : 473

**CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.*

Non Drive Alone Rates - ALL Employees



One Way VMT per Employee - ALL Employees



Site History and Targets

Annual Metric Tons CO₂e Pounds CO₂e

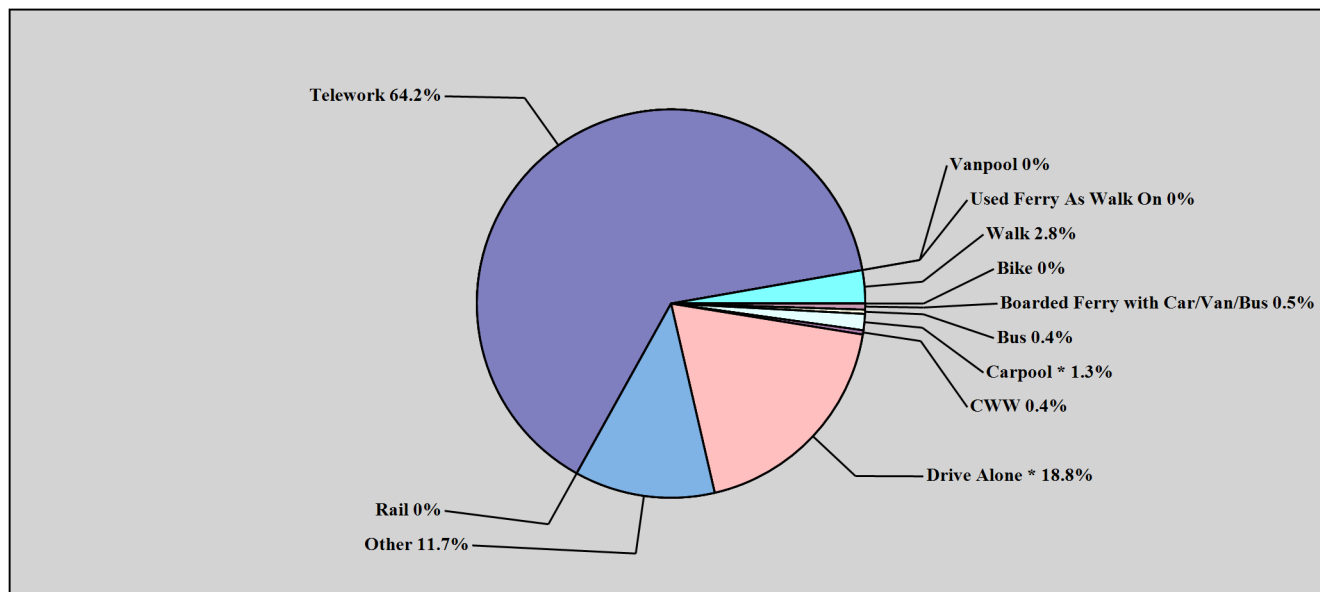
Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2009 - 2010	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2011 - 2012	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2013 - 2014	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2015 - 2016	15.7%	14.4%	1253	1502	25.1	15.1	15.7
2017 - 2018	15.3%	16.5%	759	1395	23.3	13.9	13.9
2019 - 2021	81.2%	84.8%	198	379	6.3	3.5	2.8
Target	21.7%				Target:	13.1	
% Point Change Target:	6.0				% Change Target:	13.0%	
% Point Change from Baseline:	65.5				% Change from Baseline:	-76.8%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

Commute Trips By Mode - All Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



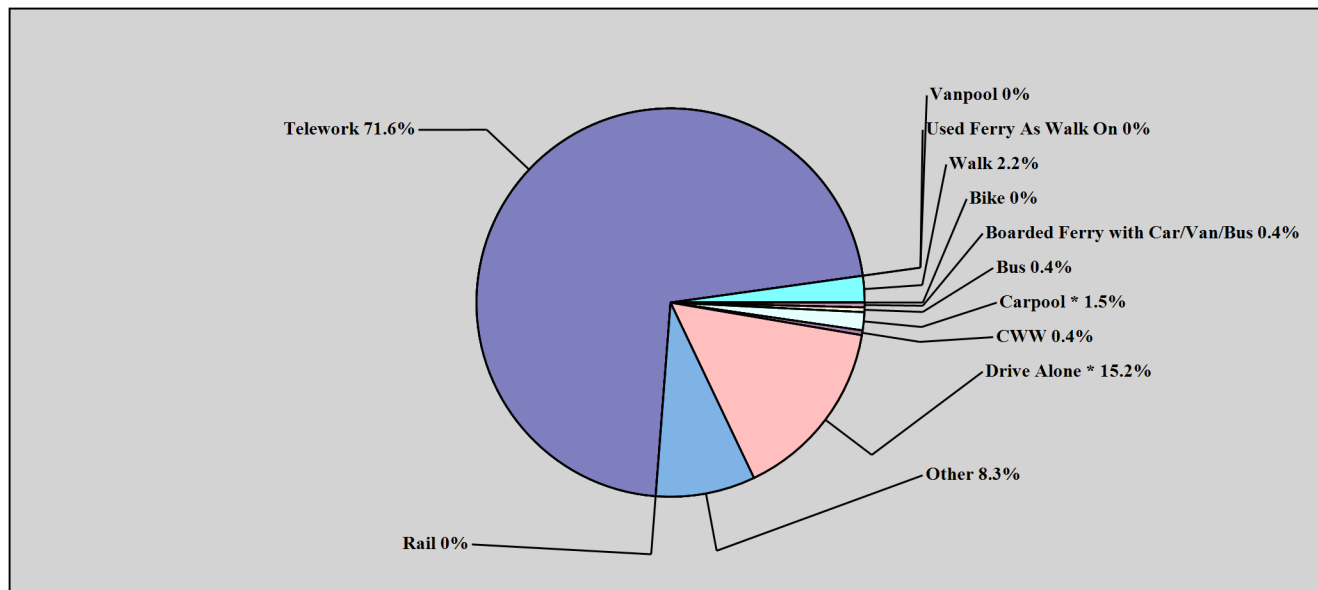
Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	266	18.8%	84.7%	57	20.7%	87.9%
Carpool *	19	1.3%	10.8%	5	1.8%	13.2%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	5	0.4%	2.4%	1	0.4%	2.6%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	0	0.0%	0.0%	0	0.0%	0.0%
Walk	39	2.8%	0.9%	9	3.3%	0.7%
Telework	906	64.2%	0.1%	177	64.1%	0.4%
CWW	5	0.4%	0.1%	2	0.7%	0.7%
Boarded Ferry with Car/Van/Bus	7	0.5%	0.1%	2	0.7%	0.4%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	165	11.7%	0.9%	33	12.0%	1.8%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Commute Trips By Mode - Affected Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - CTR Affected Employees



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	193	15.2%	83.5%	43	17.4%	86.6%
Carpool *	19	1.5%	11.7%	5	2.0%	14.5%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	5	0.4%	2.3%	1	0.4%	2.3%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	0	0.0%	0.0%	0	0.0%	0.0%
Walk	28	2.2%	1.4%	7	2.8%	1.2%
Telework	906	71.6%	0.1%	177	71.7%	0.6%
CWW	5	0.4%	0.2%	2	0.8%	1.2%
Boarded Ferry with Car/Van/Bus	5	0.4%	0.2%	1	0.4%	0.6%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	105	8.3%	0.5%	21	8.5%	1.2%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	55	20%	276	100%
1 Days	0	0%	221	80%
2 Days	2	1%	221	80%
3 Days	1	0%	219	79%
4 Days	18	7%	218	79%
5 Days	159	58%	200	72%
6 or More Days	41	15%	41	15%

Count by Occupancy of Carpools and Vanpools

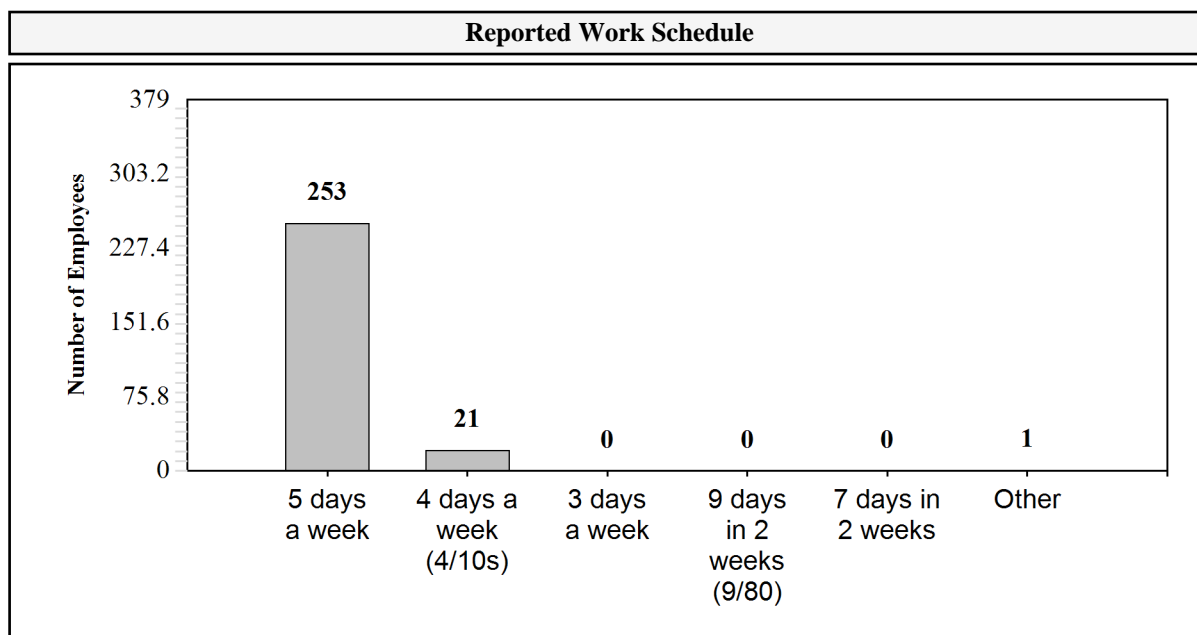
Q.5 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
2*	Carpool	14
3	Carpool	5
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
>14	Vanpool	0

* Motorcycle-2 counted with Carpool-2 for this table.

Reported Work Schedule - All Employees

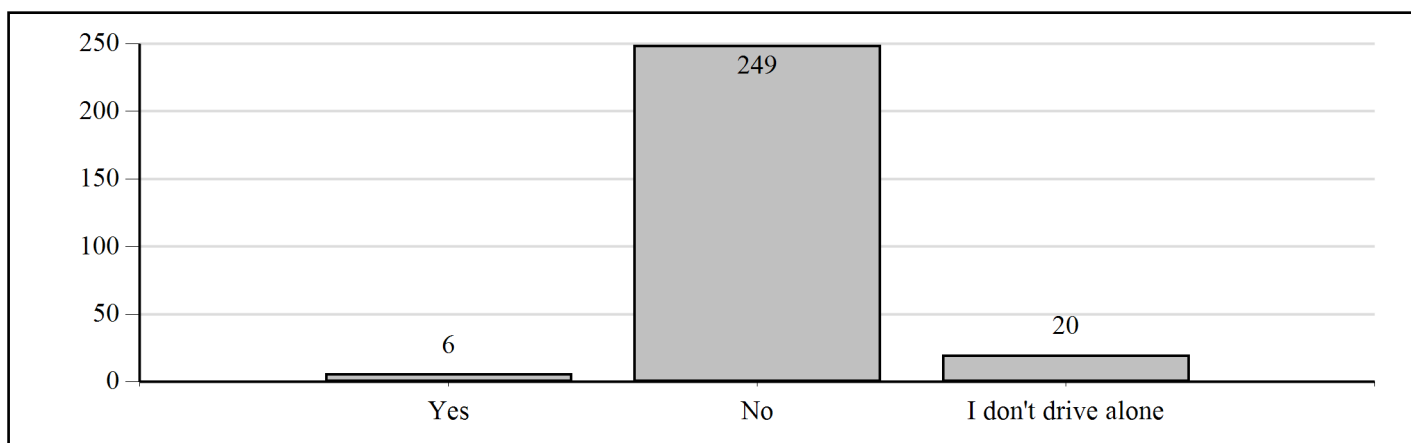
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	253	92%
4 days a week (4/10s)	21	7.6%
3 days a week	0	0%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	1	0.4%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	4	1.4%
I don't telework	23	8.3%
Occasionally, on an as-needed basis	26	9.4%
1-2 days/month	1	0.4%
1 day/week	1	0.4%
2 days/week	0	0.0%
3 days/week	221	80.1%

Reasons for driving alone to work/not driving alone to work
Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I have the option of teleworking	165	33.8%
To save money	86	17.6%
Environmental and community benefits	60	12.3%
Other	43	8.8%
Financial incentives for carpooling, bicycling or walking.	32	6.6%
Personal health or well-being	28	5.7%
Driving myself is not an option	22	4.5%
Preferred/reserved carpool/vanpool parking is provided	15	3.1%
Emergency ride home is provided	14	2.9%
Cost of parking or lack of parking	8	1.6%
Free or subsidized bus, train, vanpool pass or fare benefit	6	1.2%
I receive a financial incentive for giving up my parking space	5	1.0%
To save time using the HOV lane	4	0.8%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I like the convenience of having my car	192	33.2%
Riding the bus or train is inconvenient or takes too long	116	20.1%
Family care or similar obligations	93	16.1%
Other	65	11.2%
My commute distance is too short	47	8.1%
Bicycling or walking isn't safe	37	6.4%
I need more information on alternative modes	16	2.8%
My job requires me to use my car for work	8	1.4%
There isn't any secure or covered bicycle parking	4	0.7%

Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
99206	27	9.78%	21	0	0	4	0	0	0	6	94	0	0	0	20
99216	25	9.06%	20	5	0	0	0	0	0	7	74	0	0	0	18
99208	19	6.88%	13	7	0	0	0	0	0	0	56	0	0	0	9
99207	17	6.16%	29	0	0	0	0	0	0	0	54	0	0	0	8
99016	16	5.80%	11	2	0	0	0	0	0	5	57	0	0	0	7
99212	16	5.80%	16	0	0	0	0	0	0	0	56	0	0	0	10
99019	14	5.07%	5	0	0	0	0	0	0	4	48	0	7	0	12
99205	14	5.07%	21	0	0	0	0	0	0	4	41	0	0	0	7
83854	12	4.35%	10	0	0	0	0	0	0	0	43	0	0	0	5
99037	12	4.35%	0	0	0	0	0	0	0	5	52	0	0	0	5
99223	11	3.99%	7	0	0	0	0	0	0	0	34	0	0	0	15
99217	9	3.26%	12	5	0	0	0	0	0	0	20	3	0	0	5
99202	8	2.90%	5	0	0	0	0	0	0	0	25	2	0	0	10
99224	7	2.54%	10	0	0	0	0	0	0	0	27	0	0	0	0
99027	6	2.17%	11	0	0	0	0	0	0	0	19	0	0	0	0
99201	6	2.17%	10	0	0	0	5	0	0	0	15	0	0	0	0
99218	6	2.17%	7	0	0	0	0	0	0	0	21	0	0	0	5
83814	5	1.81%	0	0	0	0	0	0	0	0	27	0	0	0	0
83815	5	1.81%	5	0	0	0	0	0	0	0	10	0	0	0	5
99203	5	1.81%	0	0	0	0	0	0	0	0	25	0	0	0	0
99021	4	1.45%	5	0	0	0	0	0	0	0	15	0	0	0	0
99026	4	1.45%	5	0	0	0	0	0	0	0	11	0	0	0	5
83835	3	1.09%	5	0	0	0	0	0	0	0	12	0	0	0	0
83858	3	1.09%	5	0	0	0	0	0	0	0	10	0	0	0	0
99001	3	1.09%	0	0	0	0	0	0	0	0	10	0	0	0	7
99004	3	1.09%	0	0	0	0	0	0	0	2	17	0	0	0	0



			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
99005	2	0.72%	5	0	0	0	0	0	0	0	5	0	0	0	0
99006	2	0.72%	9	0	0	0	0	0	0	0	0	0	0	0	0
99025	2	0.72%	0	0	0	0	0	0	0	0	9	0	0	0	0
	1	0.36%	0	0	0	0	0	0	0	1	5	0	0	0	0
08852	1	0.36%	4	0	0	0	0	0	0	0	0	0	0	0	0
83801	1	0.36%	0	0	0	0	0	0	0	5	0	0	0	0	0
83804	1	0.36%	0	0	0	0	0	0	0	0	0	0	0	0	5
99011	1	0.36%	0	0	0	0	0	0	0	0	5	0	0	0	0
99013	1	0.36%	0	0	0	0	0	0	0	0	5	0	0	0	0
99022	1	0.36%	0	0	0	0	0	0	0	0	4	0	0	0	0
99121	1	0.36%	7	0	0	0	0	0	0	0	0	0	0	0	0
99185	1	0.36%	0	0	0	0	0	0	0	0	0	0	0	0	7
99204	1	0.36%	4	0	0	0	0	0	0	0	0	0	0	0	0